



# UVM Bookstore

...and so much more

Your satisfaction is very important to us! If you need to return or exchange merchandise purchased online or at one of our retail locations, please complete the form below. Returns and exchanges of clothing and gift items must be made within 30 business days of purchase. Please note, returns will not be accepted on merchandise that is not in its original, unwashed and unworn condition. A copy of our full Return Policy can be found online at theUVMBookstore.com. To report any problems with your order or for additional help making a return or exchange, please call us directly at 802.656.1448.

Web Order Number: **WO-0** \_ \_ \_ \_ \_

In-store Transaction Number: **B** \_ \_ \_ \_ \_

Was this a gift? If so, from whom? \_\_\_\_\_

Your Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email address: \_\_\_\_\_

**RETURNING MERCHANDISE**

Reason for return \_\_\_\_\_

Select refund option:

Store Credit     Refund to credit card    Signature: \_\_\_\_\_

**EXCHANGING MERCHANDISE**

Any balance owed, plus any applicable taxes, will be charged to your credit card.

New item description: \_\_\_\_\_

Brand: \_\_\_\_\_ Color: \_\_\_\_\_ Size: \_\_\_\_\_ Price: \_\_\_\_\_

New item description: \_\_\_\_\_

Brand: \_\_\_\_\_ Color: \_\_\_\_\_ Size: \_\_\_\_\_ Price: \_\_\_\_\_

**Ship to Address:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Payment Information:**

Credit card number: \_\_\_\_\_  
Expiration Date: \_\_\_\_\_ Security Code: \_\_\_\_\_  
Signature: \_\_\_\_\_

**Please send all returns to:**

UVM Bookstore  
Attn: Returns  
590 Main St.  
Burlington, VT 05405