



Your satisfaction is very important to us! If you need to return or exchange merchandise purchased online or at one of our retail locations, please complete the form below. Returns and exchanges of clothing and gift items must be made within 30 business days of purchase. Please note, returns will not be accepted on merchandise that is not in its original, unwashed and unworn condition. A copy of our full Return Policy can be found online at theUVMBookstore.com. To report any problems with your order or for additional help making a return or exchange, please call us directly at 802-656-1448.

Web Order Number: **WO-0** \_ \_ \_ \_ \_

In-store Transaction Number: **B**\_ \_ \_ \_ \_

Was this a gift? If so, from whom? \_\_\_\_\_

Your Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

**RETURNING MERCHANDISE**

Reason for return \_\_\_\_\_

Select refund option:

Store credit in the form of a digital UVM Bookstore gift card

Refund to credit card      Signature: \_\_\_\_\_

**EXCHANGING MERCHANDISE**

While sending back items is at your own expense, if you are exchanging them, the new items will be shipped back to you at no additional charge. Any balance owed on merchandise, plus any applicable taxes, will be charged to the original form of payment unless you check the box to indicate you'd like to use a different payment method.  If checked, we'll contact you by phone for updated payment information. To help ensure accuracy, please reference items being exchanged as they are listed on your packing list or as shown on our website.

New item description: \_\_\_\_\_

Brand: \_\_\_\_\_ Color: \_\_\_\_\_ Size: \_\_\_\_\_ Price: \_\_\_\_\_

New item description: \_\_\_\_\_

Brand: \_\_\_\_\_ Color: \_\_\_\_\_ Size: \_\_\_\_\_ Price: \_\_\_\_\_

**Ship to Address:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Please send all returns to:**

UVM Bookstore  
Attn: Returns  
590 Main St.  
Burlington, VT 05405